

90 Bartholomew Street
Newbury Berkshire
RG14 5EE

Tel No: 01635 555700

20 June 2024

Dear

Our savings interest rates are changing from *XX Month 2024*

The Bank of England announced *a/an X.X% reduction/increase* on its base rate from *X.XX% to X.XX%* on *{date}*.

We regularly review our savings accounts, considering market conditions and balancing the needs of both saving and borrowing members. Following our recent review, we are contacting you as the interest rates on *some of/our** savings accounts will be changing.

What will the changes be?

Our savings interest rates will increase/decrease* across our product range by X.XX% on average, depending on the account.* The new interest rates for our current and closed savings accounts are listed on the enclosed sheet. These new account rates are effective from *XX Month 2024*.

Are your savings in the best accounts?

To make the most of your savings, you might benefit from a review with a savings adviser. To arrange a review, please contact your local branch or book an appointment online via our website www.newbury.co.uk.

Thank you for trusting us with your savings. We appreciate your ongoing support.

Yours sincerely

PCardno

Phillippa Cardno

Improving how we communicate with you

Going forward, we will be advising you of savings account changes by email, if we have an email address for you. This means you will receive the information more quickly, reliably, and cost-effectively. To provide us with an email address or to update it, please scan the QR code below, visit your branch, or call us on 01635 555700. If you do not have an email address, and have a savings account balance of over £100, we will send notice of any changes by post.

Thank you for helping us to improve our service.



If you need assistance receiving information, we can help.

We can provide our information in different ways if you:

- are visually impaired or have difficulty understanding standard print.
- need help with completing forms or someone to talk to us on your behalf.
- need more time to respond because of your circumstances.

If you need extra help or support, please contact our Customer Support Team - Savings on 01635 555700 or email savings@newbury.co.uk and we will do our best to help.